



## Employee Awareness Workshop

### Overview:

This course is designed to

- Increase our understanding of human performance fundamentals
- Increase our understanding of error reduction tools and how to apply them
- Increase our capability to reduce the errors that affect site events
- Increase our capability to recognize error traps, error-likely situations and error precursors
- Improve our capability to communicate human performance issues with supervision and management

### Objectives:

- Understand the basic concepts of human error prevention; including, modes of performance, traps, and triggers
- Recognize and describe the Top 10 error traps or precursors
- Using modes of performance (skills, rules, knowledge), predict when an error is most likely to occur
- Develop a means to recognize individual error traps that are present at work and off-the job
- Recognize error triggers and how they impact performance
- Recognize the various types of error prevention tools and when to apply them to help reduce and prevent errors from occurring
- Practice applying prevention tools that can be used at work and off-the job

Duration & Delivery Format: 8 Hours - Classroom